

LeasePlan

Price List for Vans

The latest price list for vehicle damage charges



Panel area	Type of damage	Tolerance based on BVRLA standard	Repair method	Unit of measure	Cost to customer
Paintwork, vehicle body, bumpers and trim including door mirror housing	Chips	Less than 8mm in diameter are acceptable without rust. A maximum of 4 chips on any panel, 6 chips per door edge and 8 chips on any forward facing panel is permitted.	Report only	Per panel	£0
	Chips	Any single chip over 8mm is unacceptable, 5 or more chips on any panel, 7 chips per door edge and 9 chips on any forward facing panel is unacceptable. If the chip is corroded regardless of size is unacceptable	Repair	Per panel	£100
	Scratches	Surface scratches of 25mm or less where the primer or bare metal is not showing are acceptable provided they can be polished out. A maximum of four surface scratches on one panel is acceptable.	Report only	Per panel	£0
	Scratches	Surface scratches 5 or more per panel that are less than 25mm or any single surface scratch over 25mm	Repair	Per panel	£40
	Scratches	Any scratches that show primer or bare metal and/or cannot be polished out, are unacceptable regardless of size	Repair	Per panel	£155
	Dents	Dent(s) less than 15mm, up to 2 per panel with no paint damage is acceptable	Report only	Per panel	£0

Dents	Dent(s) less than 15mm, 3 OR MORE per panel with no paint damage OR Dent(s) between 15mm to 30mm, up to 2 per PANEL with no paint damage.	Repair	Per panel	£50	
Dents	Dent(s) between 15mm to 30mm, more than 3 per panel with no paint damage OR Any single dent between 30mm to 300mm without paint damage is not acceptable.	Repair	Per panel	£100	
Dents	Any single dent up to 300mm with paint damage is not acceptable. Dents on the roof or on the swage line of any panel are not acceptable.	Repair	Per panel	£175	
Dents	Any dent over 300mm with/without paint damage	Replacement	Per panel	Manufacturer pricing	
Windows, glass, door mirrors and lamps	Windscreen	Single Chip/crack Repair in driver's line of vision under 10mm	Report only	Per panel	£0
	Windscreen	Single Chip/crack Repair in driver's line of vision over 10mm	Replacement	Per screen	Manufacturer pricing
	Windscreen	Single Chip/crack Repair elsewhere under 40mm	Report only	Per panel	£0
	Windscreen	Multiple Chip/crack Repair elsewhere over 40mm	Replacement	Per screen	Manufacturer pricing
	Windscreen	Cracked windscreen	Replacement	Per screen	Manufacturer pricing
	Door mirrors	Missing, cracked or damaged door mirror and housing units are not acceptable. Mirrors that are adjustable and/or heated must operate correctly	Replacement	Per item	Manufacturer pricing
	Lamps and lenses	Holes or cracks in the glass or plastic covers of lamp units are not acceptable	Replacement	Per item	Manufacturer pricing

Tyres and wheels

Tyres	All tyres must be within UK legal limit and comply with manufacturer recommendations. There must be no damage to sidewalls or tread.	Replacement	Per tyre	Manufacturer pricing
Wheels	Scuffs totalling up to 50mm on the total circumference of the wheel trim or alloy wheels are acceptable	Report only	Per panel	£0
Wheels trims	Any damage on wheel trims or scuffs over 50mm is unacceptable. Any damage to the wheel spokes or wheel fascia is unacceptable	Repair	Per wheel	£15
Wheels	Any damage on alloy wheels or scuffs over 50mm is unacceptable. Any damage to the wheel fascia, hub or alloy wheel is unacceptable	Repair	Per wheel	£70

Vehicle interior cab and passenger area

Passenger area, seats, headrests and trims	The interior upholstery and trim must be clean and odourless with no burns, scratches, tears or dents. Carpets should not have holes. All seats originally supplied must be present. Interior fittings such as seat belts, rear view mirrors, courtesy lights, sun visors, door bins, etc, must be present, intact and free of damage.	Report only	Per panel	£0
Passenger area, seats, headrests and trims	Single small hole up to 10mm on any interior upholstery and trim	Repair	Per item	£50
Passenger area, seats, headrests and trims	Any damage over 10mm is unacceptable	Replacement	Per item	Manufacturer pricing

Interior staining

Vehicle interior	Interior free of staining and odourless	Report only	Per panel	£0
Vehicle interior	Staining, unclean and odourous interior is not acceptable	Clean	Per vehicle	£20

Missing items	All items	Any item supplied with the vehicle at delivery must be returned	Report only	Per panel	£0
	All items	Any item supplied at delivery, not returned with the vehicle at time of collection	Replacement	Per item	Manufacturer pricing
Sign writing / Livery	Sign writing / Livery	Any signwriting or livery must be removed from all panels and the surface made good. (50% discount on this if small TND)	Removal	Per vehicle	£100
	Sign writing / Livery - wrapped vehicle	Any wrapping must be removed from all panels and the surface made good.	Removal	Per vehicle	£200
Service History	Servicing records	Documented proof of service history must be returned with the vehicle in line with Manufacturers guidelines	Replacement	Per item	Based on service interval
Poor previous repair	All panels	A substandard repair that is obvious. Eg flaking paint, preparation marks, paint contamination, rippled finish and poorly matched paint	Replacement	Per panel	Manufacturer pricing