

LeasePlan

Price List for Cars

The latest price list for vehicle damage charges



Panel area	Type of damage	Tolerance based on BVRLA standard	Repair method	Unit of measure	Cost to customer
Paintwork, vehicle body, bumpers and trim including door mirror housing	Chips	Less than 3mm in diameter are acceptable without rust. A maximum of 4 chips on any panel, 6 chips per door edge and 8 chips on any forward-facing panel is permitted.	Report only	Per panel	£0
	Chips	Any single chip over 3mm is unacceptable, 5 or more chips on any panel, 7 chips per door edge and 9 chips on any forward-facing panel is unacceptable, without corrosion.	Repair	Per panel	£57
	Chips	If the chip is corroded regardless of size is unacceptable	Repair	Per panel	£125
	Scratches	Surface scratches of 25mm or less where the primer or bare metal is not showing are acceptable provided they can be polished out. A maximum of four surface scratches on one panel is acceptable.	Report only	Per panel	£0
	Scratches	Surface scratches 5 or more per panel that are less than 25mm or any single surface scratch over 25mm	Repair	Per panel	£40
	Scratches	Any scratches that show primer or bare metal and/or cannot be polished out, are unacceptable regardless of size	Repair	Per panel	£155
	Dents	Less than 15mm dent(s), maximum 2 per panel with no paint damage is acceptable	Report only	Per panel	£0
	Dents	Less than 15mm dent(s), 3 or more per panel with no paint damage is not acceptable	Repair	Per panel	£60

	Dents	15mm to 30mm without paint damage, maximum of 2 per panel	Repair	Per panel	£60
	Dents	A dent more than 30mm to 300mm without paint damage is not acceptable.	Repair	Per panel	£155
	Dents	15mm to 30mm dents, 3 or more per panel with no paint damage is not acceptable	Repair	Per panel	£175
	Dents	A dent with paint damage is not acceptable. Dents on the roof or on the swage line of any panel are not acceptable	Repair	Per panel	£175
	Dents	Any dent over 300mm with/without paint damage	Replacement	Per panel	Manufacturer pricing
Windows, glass, door mirrors and lamps	Windscreen	Single Chip/crack Repair in driver's line of vision under 10mm	Report only	Per screen	£0
	Windscreen	Single Chip/crack Repair in driver's line of vision over 10mm	Replacement	Per screen	Manufacturer pricing
	Windscreen	Single Chip/crack Repair elsewhere under 40mm	Report only	Per screen	£0
	Windscreen	Multiple Chip/crack Repair elsewhere over 40mm	Replacement	Per screen	Manufacturer pricing
	Door mirrors	Missing, cracked or damaged door mirror and housing units are not acceptable	Replacement	Per item	Manufacturer pricing
	Lamps and lenses	Holes or cracks in the glass or plastic covers of lamp units are not acceptable	Replacement	Per item	Manufacturer pricing
	Tyres	All tyres must be within UK legal limit and comply with manufacturer recommendations. There must be no damage to sidewalls or tread.	Replacement	Per tyre	Manufacturer pricing
Tyres and wheels	Wheels	Scuffs up to 50mm on the total circumference of the wheel trim, steel or alloy wheels are acceptable	Report only	Per wheel	£0

	Wheels trims	Any damage on wheel trims or scuffs over 50mm is unacceptable. Any damage to the wheel spokes or wheel fascia is unacceptable	Repair	Per wheel	£15
	Wheels	Any damage on alloy wheels or scuffs over 50mm is unacceptable. Any damage to the wheel fascia, hub or steel / alloy wheel is unacceptable	Repair	Per wheel	£77
Vehicle interior, including boot, boot liner and luggage area	Passenger area, seats, headrests and trims	The interior upholstery and trim must be clean and odourless with no burns, scratches, tears or dents. Carpets should not have holes. All seats originally supplied must be present. Interior fittings such as seat belts, rear view mirrors, courtesy lights, sun visors, door bins, etc., must be present, intact and free of damage.	Report only	Per item	£0
	Passenger area, seats, headrests and trims	Single small hole up to 10mm on any interior upholstery and trim	Repair	Per item	£50
	Passenger area, seats, headrests and trims	Any damage over 10mm is unacceptable	Replacement	Per item	Manufacturer pricing
Interior staining	Vehicle interior	Interior free of staining and odourless	Report only	Per vehicle	£0
	Vehicle interior	Interior must be returned without staining and odourless	Clean	Per vehicle	£20
Missing items	All items	Any item supplied at delivery, not returned with the vehicle at time of collection	Replacement	Per item	Manufacturer pricing
Sign writing / Livery	Sign writing / Livery	Any signwriting or livery must be removed from all panels and the surface made good.	Removal	Per vehicle	£50
	Sign writing / Livery - wrapped vehicle	Any wrapping must be removed from all panels and the surface made good.	Removal	Per vehicle	£150

Service History	Servicing records	Documented proof of service history must be returned with the vehicle	Replacement	Per item	Based on service interval
Poor previous repair	All panels	A substandard repair that is obvious. E.g. flaking paint, preparation marks, paint contamination, rippled finish and poorly matched paint	Refinish	Per panel	Manufacturer pricing