

All-inclusive  
mobility management.

LeasePlan

What's next?









## Flexible. Innovative. Individual.

These are all attributes of LeasePlan fleet management. Basically, we manage, plan, organise, control and optimise all the cars in a company's fleet, even if it only has one vehicle. We're the independent fleet management market leader and have entities in over 30 countries. Your mobility is our business.

## LeasePlan keeps you mobile.

Having a fleet management partner is also about outsourcing risks and improving budgeting processes. We develop individual fleet management concepts that are tailored to the requirements of our clients, from SMEs to global corporations. We also show you how to simplify fleet management processes and make them more reliable.





## Purchasing and financing

Get a fair and convenient deal on financing your vehicle. Our tailor made financing solutions keep you mobile.

Benefits for your fleet.  
**Transparent financing with cost guarantee.**



# Fixed and guaranteed costs.

When you decide to purchase a new vehicle we select the supplier, negotiate the terms of the deal and handle all aspects of the vehicle ordering process for you.

- Individual financing solutions
- Independent make & model advice
- Registration and delivery to any address (in Austria)
- Order, invoice checking and accounting
- Analysis of total cost of ownership, car policy, vehicle use and many other things
- Over 30 years of experience

## Administration

LeasePlan's all inclusive administration service offers maximum convenience. We provide you with competent advice and take care of all vehicle related planning and organisation. Plus many other things.

Benefits for your fleet.  
**Organisation. Less work. Convenience. More time.**



# A fleet with no administration hassles.

A genuine all-inclusive service.

- Negotiation of terms with dealers and suppliers
- Arrangement of dealer discounts
- Vehicle order handling
- Vehicle registrations and de-registrations
- Consolidated billing
- Settlement of partner and supplier invoices
- Cash outlay accounting (one monthly invoice)
- Arrangement of appointments for services, repairs, tyre changes, maintenance / wear & tear or damage repairs and vehicle returns
- Warranty and damage claims handling
- Plausibility and cost-effectiveness checks by automotive experts
- Provision of evaluations





## Services and wear & tear repairs

Services and wear & tear repairs don't have to be time consuming. When your vehicle has a garage appointment we ensure that the work is performed quickly, and provide you with a free of charge replacement vehicle.

Benefits for your fleet.

**Reduced workload.  
Convenient collection and return service. No travelling or waiting times.**



# Welcome to the comfort zone.

LeasePlan organises everything, including a pick-up and delivery service for your vehicles and the replacement vehicle. We keep you mobile at all times so that you can focus on your core business.

- Communication with drivers
- Appointments organised by LeasePlan
- Replacement vehicle for 100% mobility
- The expertise of the LeasePlan car specialists
- Plausibility checks for all invoices

## Tyre service

LeasePlan's tyre service keeps your wheels turning. It includes tyre brand selection, tyre checks, replacement tyres and tyre storage. Your vehicle is in safe hands with us.

Benefits for your fleet.

**Expertise. All tyre brands.**  
**Optional on-the-spot tyre service.**



# It's important to have the right tyres.

LeasePlan works with an Austrian-wide network of reputable tyre partners. You'll appreciate their expertise, reliability and professional support when it comes to your tyres.

- Assessment by inhouse specialists
- Advice on tyre brand selection
- Type approval by LeasePlan
- LeasePlan invoice checking and accounting service







## Fuel and fuel cards

Mobile cashless transactions are made possible by a fuel card that can also be used to purchase vehicle related items, pay road tolls (optional) and get a preferred service from LeasePlan partners.

What's more, it's free of charge.

Benefits for your fleet.  
**Cashless. Controlled.**  
**Transparent. Discounts.**



# The LeasePlan card.

It's more than just a fuel card. In addition to being a cashless and paperless means of payment, the card

can also be used to purchase vehicle related items at petrol stations and as ID for LeasePlan partners.

## Damage and insurance

You can count on our experts taking a 3D approach to your vehicle insurance. They'll also show you how you can reduce your expenditure.

Benefits for your fleet.  
**Innovative products.**  
**Individual packages. Damage prevention.**



# The 3D insurance package.

### Custom insurance concepts.

We offer innovative and individual insurance solutions for entire fleets and single vehicles. In collaboration with major insurers throughout Austria, we cater to the needs of every risk group with attractive insurance deals.

### Safety first.

LeasePlan prevention concepts are geared to preventing accidents. We show you how you can reduce your damage costs by up to 30%, which has a positive impact on your insurance premiums. All you have to do is take simple precautions.

### Great service.

Registrations, accident management and claims handling. Plus many other things.







## Collection and return service

How to get the car serviced without having to wait? The LeasePlan pick-up and delivery service makes that possible. We collect your vehicle from any address and provide you with a replacement vehicle to keep you mobile.

All you have to do is hand over your vehicle at the agreed collection point and take delivery of a replacement vehicle if you want one. When the work has been performed (service or repair) we return your company car to the address you specify.

Benefits for your fleet.

**Non-stop mobility.**

**More convenience.**

**No travelling or waiting times.**



# Call. Collected & returned. Back on the road.



Book the collection and return service for:

- Services or maintenance work
- Defect or wear & tear repairs
- Body or paintwork damage
- Safety checks (driver change)

## Roadside assistance



LeasePlan's roadside assistance service provides emergency assistance in the case of accidents, breakdowns or technical defects in Austria and abroad. It's good to feel safe and secure, 365 days a year, 24 hours a day.

Benefits for your fleet.  
**Roadside assistance hotline.**  
**In Austria and abroad.**



# Fast. Reliable. Mobile again.

Fast and competent assistance in Austria and abroad is something you can take for granted with LeasePlan. If you have an accident, breakdown or technical defect you can call our hotline 365 days a year, 24 hours a day.

LeasePlan's road assistance service collaborates with the best partners in the market and has the densest German and English speaking network in Europe.

## Body repairs

Our professional body repair shops throughout Austria work in compliance with manufacturer guidelines. They use OEM replacement parts and the most inexpensive repair method for your vehicle. LeasePlan can schedule all appointments for you.

Benefits for your fleet.  
**Brand expertise.**  
**Lower costs. Efficiency.**



# More than just a body repair service.

Our body repair experts are committed to keeping your costs to the minimum when performing damage repairs on your vehicle. Our partners provide integrated and convenient solutions that cost you less.





## Reports and analyses

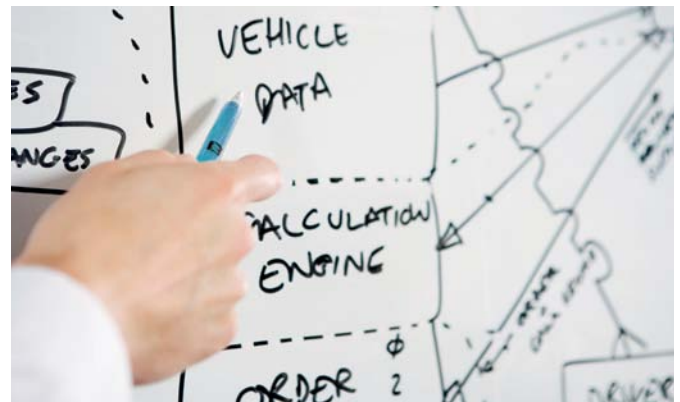
LeasePlan reports ensure cost integrity and cost transparency. We evaluate your fleet data and work out the best strategy for the efficient management, control and optimisation of your fleet costs.

Benefits for your fleet.  
**Decision basis: variance analyses. Benchmarks.**



# Your fleet in figures.

LeasePlan makes it possible for you to have direct access to numerous detailed reports and evaluations, extending from data on the entire fleet to individual breakdowns, so that you're always up to date.





## Rentals

We keep you mobile, whether it's for a day, one month or several months, to cover probationary periods, peak requirements or bridge long delivery times for new vehicles. We handle all aspects of your car rentals and create an individual mobility package for you.

Benefits for your fleet.  
**Reputed car rental partners.**  
**Individual packages.**  
**In Austria and abroad.**



# Prompt. Flexible.

- All inclusive package
- Tailored to your mobility requirements
- Delivery of vehicles throughout Austria
- Free delivery in cities with car rental offices
- Excellent deals for rentals throughout Austria
- Cashless payments without credit card
- Refuelling with the LeasePlan card

## Vehicle returns

At the end of your lease we'll pick up your used vehicle from any address in Austria. If you like we can also market it according to defined, transparent processes.

Benefits for your fleet.  
Used vehicle pick-ups  
anywhere in Austria.  
TÜV-certified valuations.



# Transparency and fairness.

LeasePlan is the only company in Austria to obtain TÜV Nord certification for the assessment of damage to returned vehicles. The LeasePlan "Fair Wear & Tear Catalogue" comply with TÜV's stringent guidelines and is regularly audited. You can count on a certified and more importantly a fair assessment of your used vehicle in accordance with clearly defined guidelines.

- Vehicle de-registration
- Hand over documentation
- Local and international remarketing to used car dealers
- The LeasePlan online best bidder process guarantees the highest vehicle sale price





## Innovative. Flexible.

### My fleet. My LeasePlan.

Enjoy the most modern fleet management service in Austria and benefit from the flexibility, transparency, reliability and control it offers you. It's incredibly simple.

On the basis of the "click and connect" concept you can intelligently filter your data (driver, vehicle, contract information), calculate the market prices for your chosen vehicles and evaluate fleet relevant data in real time. The tool also has a sophisticated document management system and an optional booking function for pool vehicles.

### A new benchmark. Click and Connect.

- Administration and editing of driver, vehicle and contract data
- Document management (optional)
- Download fleet relevant documents
- Pool vehicle booking(optional)
- Online vehicle calculations
- Benchmark of vehicles in the market
- Evaluation of KPIs (freake values, fuel consumption, mileage variations, cost trend, CO2 emissions)
- Transparency and control

## Digital fleet management.



We get  
you to your  
destination.

Safely and  
reliably.

# LeasePlan

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